

24/7 TRAVEL AND MEDICAL EMERGENCY SUPPORT SERVICES

Not just your standard evacuation program, *Get Me Home* does exactly that: it gets you home when you are hospitalized while traveling. Whether you're traveling domestically or internationally, this program is available 24/7/365 when you are 100+ miles from home.



SERVICES INCLUDE:

PAID MEDICAL AIR EVACUATION | MEDICAL EMERGENCY SUPPORT | NON-MEDICAL EMERGENCY SUPPORT | TRAVEL PORTAL

PAID MEDICAL AIR EVACUATION

The insurance plan's fully paid medical air evacuation benefit will transport any member hospitalized while traveling to a hospital of their choice (once stabilized). This air evacuation program also includes transportation to join a hospitalized member and the return of dependent children. In addition to paid medical evacuations, the service includes evacuations for qualifying situations surrounding security, political or natural disaster situations at your destination.

MEDICAL EMERGENCY SUPPORT

Medical emergencies don't always involve hospitalization, but you still need support when you are in an unfamiliar place. That's why we built in many other valuable support services you can use. Call us for:

- » Medical and dental referrals for emergency or urgent care
- » Facilitation of hospital payments to ensure there is no delay in accessing care
- » Assistance with transfer of medical records
- » Emergency-related travel arrangements

NON-MEDICAL EMERGENCY SUPPORT

When you're traveling, you may be faced with other types of emergencies as well. We can help you:

- » Replace lost or stolen passports, tickets and other important travel documents
- » Transfer funds
- » Locate legal assistance
- » Get access to immediate verbal translation assistance in a variety of languages in an emergency
- » Coordinate emergency pet housing and/or pet return of a pet left unattended as a result of your injury or illness

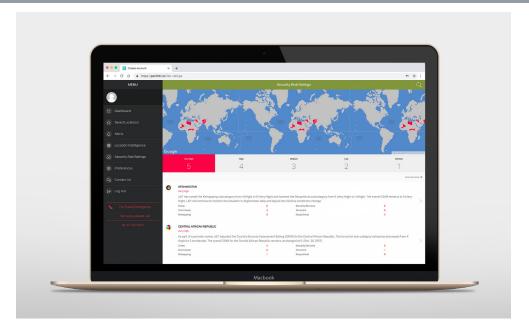


To access Get Me Home services, call **1-855-943-4595** when traveling domestically. If traveling internationally, call **+1-317-927-6812** collect.



Get Me Home is available 100+ miles from home and is subject to the terms, conditions, limitations and exclusions provided by ArmadaCare's designated provider and as defined in the policy and corresponding certificate of insurance..





TRAVEL PORTAL

By accessing your travel portal, you can find a wide array of travel assistance information. Please note that the travel portal cannot be accessed using Internet Explorer because it's a legacy web browser that is slowly being phased out by Microsoft. For security purposes, please use another browser, such as Google Chrome, Firefox, Safari or Microsoft Edge.

Location Intelligence

These location-specific intelligence and recommendation reports are available to access online for 10 threat categories (security, transportation, health, entry/exit, financial, language, cultural, environmental, legal and technology).

WorldAware's Country/City Security Assessment Ratings (CSAR)

Available for a country or city, these security ratings are based on a 1-5 scale (with 1 the lowest and 5 the highest). CSAR indicates the level of threat/risk based on six parameters:

- **Crime**: Prevalence of petty crime, violent crime and random violence that could threaten foreigners.
- Security Services: Trustworthiness and capability of local police and security services.
- Civil Unrest: Level of civil unrest, violent demonstrations, and prevalence of antigovernment and/or anti-foreign sentiment.
- **Terrorism**: Level of terrorist activity, including terrorist acts targeting domestic and international targets and state-sanctioned terrorism.
- Kidnapping: Occurrence of kidnapping for ransom and political leverage.
- **Geo-Political Stability**: Relative assessment of the political infrastructure and economic stability.

WorldAware Worldcue® Travel Intelligence Alerts

These real-time alerts provide you with up-to-the-minute updates on developing security situations specific to your personalized worldwide location(s). When you log into the travel portal, you can sign up to receive the alerts via email. You can customize the category (e.g., security, health, transportation, etc.) and severity level (e.g., critical only; critical and warning, or critical, warning and informational) of the alerts.

Access Your Travel Portal

Visit www.armadacare.
com/travelportal. If you
have already set up an
account, click on Have
an account? Login and
then enter your email and
password to enter the site.

If this is your first time, you'll need to create an account following these steps:

- 1) Complete your account information: first and last name, email address and a password. Password must be at least 6 characters long. Click continue.
- 2) Next, you'll see a message asking you to check your email for confirmation. To do so, go to your email inbox, open the email from noreply@perimtr.io and click on the link that was sent to you. If you didn't receive an email, please check your spam filter.
- 3) A new tab will open in your web browser with the message that your email was successfully confirmed.
- **4)** Return to the account registration and *click* the "Proceed" button.
- 5) Explore the site!

Note: If you are prompted for a referral code during the account set-up process, please use armadacare.