

HOW TO REACH YOUR EMERGENCY TRAVEL SERVICES WHEN TRAVELING INTERNATIONALLY

When you are outside the U.S. and trying to reach your emergency travel services for help with a travel and/or medical emergency, follow these few steps to make that international call:

- 1.** Dial the International Direct Dialing (IDD) number. This is the number you must dial to get international access. Countries have different numbers, or may have more than one IDD, depending on the carrier or type of service. For the majority of the world, 00 or 011 is the IDD. [See a list of IDD numbers by country.](#) Note that you select the IDD for the country you are calling from. **If you are calling using your mobile phone, you just use the “+” sign instead.**
- 2.** Dial the Country Code of the country you are placing your call to. In this case, dial 1 (the Country Code for the U.S.).
- 3.** Dial the local phone number, including the city/area code. Your ArmadaCare emergency travel services local phone number is: **317-927-6812**.

So, as an example, if you dial this number from **Italy**, you would dial **00-1-317-927-6812** from a landline and **+1-317-927-6812** from a mobile phone.

If you experience any problems, call the local operator and request help placing the call. You can ask the operator to place the call as a collect call, and we will accept the charges.



USING YOUR MOBILE PHONE

If you have a cell phone that can work over the cellular data network type at your destination—specifically a GSM phone since most of the world operates on GSM—then you’ll likely be able to use your cell phone to make the international call. Keep in mind, however, that your mobile provider may charge fees.*

Most mobile phones and smart phones have the “+” sign on the same key as “0”. To call internationally from most mobile or smart phones simply dial the “+” sign by holding your finger on the zero until the plus sign appears, followed by the country code (per #2) and local phone number (per #3).

**Many cellular service providers offer special packages for international travelers that are far cheaper and can be set up before you leave for your trip.*

PRO TIP

If you travel abroad often, save all the numbers in your contacts on your cell phone with the “+” sign. The sign will be ignored when you’re at home but will save you the hassle of redialing numbers when you’re abroad.